

CHAPTER V

CONCLUSION AND SUGGESTION

1.1 Conclusion

After analysing the data, the conclusion of the study is as follow:

1. The strategies of apology used by the third semester students of English Study Program of Widya Mandira Catholic University are:
 - a. An expression of apology was used by 20 participants (28%).
 - b. An explanation or account of the situation used by 23 participants (36%).
 - c. An acknowledgement of responsibility is used by 17 participants (25%).
 - d. An offer of repair used by 8 participants (20%).
2. The most common strategy of apology used by the third semester students of English Study Program of Widya Mandira Catholic University is “An explanation or account of the situation”, this strategy was used by 23 (36%) participants.

For example:

1. I will turn off my cellphone immediately so as not to interfere with learning activities in class (Participant 8).
2. I will directly turn off my Cell phone (participant 15).
3. I would say: Sir, I'm sorry I forget to put off my phone. May I put off it now? (participant 2).

1.2 Suggestions

There are some suggestions offered by the writer, they are;

1. For the students are suggested to learn more about the strategies of apology so they can use them accurately.
2. For other researchers are suggested to conduct similar studies by taking more participants so they can come up with more varied strategies.

BIBLIOGRAPHY

Atieh Farashaiyan, March. (2011). A Descriptive-Comparative Analysis of Apology Strategies: The case of Iranian EFL and Malaysian ESL University Students.

Danil Isa Pajri July, (2018), "*The Analysis Of Apology Strategy Uttered By Male And Female Students Of English Study Program At Jambi University*".

[Fay Wouk](#) September, (2006). DOI: [10.1016/j.pragma.2005.09.011](https://doi.org/10.1016/j.pragma.2005.09.011).
"*The Language of Apologizing In Lombok, Indonesia*".

Gustav Demeter, (2000). "A Pragmatics Study Of Apology In Romanian". "North University Baia Mare, Romania".

Huang, Y. (2007). "Pragmatics". New York: Oxford University Press.

Kasper, G. & Rose, K.R. (2002). "*Pragmatic Development In A Second language*". Michigan: Blackwell.

Leec July (1990), *The Analisis oF Apology Strategies Uttered By Female and Female Student of English Study Program At Jambi University*.

Murad, Tareq Mitaib.2012. *Apology Strategies in the Target Language (English) of Israeli Arab EFL College Students Towards Their Lecturers of English Who Are Also Native Speakers of Arabic*. Jurnal Studies in Literature and Language Vol. 4, No. 3, 2012, pp. 23-29

Nureedeen (2008), *Apology Strategies in Cameroon Pidgin English* [Jean-Paul Kouega University of Yaounde I, Yaounde, Cameroon](#).

Olshtain, E. & Cohen, A. (1983). Apology: A Speech Act Set. In Wolfson, N. & Judd, E. (Eds.), *Sociolinguistics and Language Acquisition*. (pp.18- 35.) Rowley, MA: Newbury House.

Ølknur Østifçi , September, (2009). *The Use of Apologies by EFL Learners*
Ølknur Østifçi.

Penelope and Stephen Brown Levinson (1987), *Politeness Some Universal in Some languages*, Cambridge University Press.

Sari, M.K.(2016). "*Apology Strategy In English by Native Speaker*". *Lingua Cultura*, 10(1), 13-17. <http://dx.doi.org/10.21512/lc.v10i1.815>.

Trosborg, A.(1994). *Interlanguage Pragmatics: Requests, Complaints, and Apologies*. Berlin: Mouton de Gruyter.

[Wardoyo, \(2017\)](#), Vol 23, No 2. “Positive Politeness On Strategies of Expressing. “*Apologies By English Department Students of UIN*

Sunan Gunung Djati Bandung”.

Somayeh Farhangian, Fatemeh Behjat, Ali Asghar Kargar, Vol 3, No 1 (2013).
“*Global Journal of Foreign Language Teaching*.”

Wouk (2006), *Pragmatics and the Source of Analysis Journal of Education and Practice*.
University of Babilon. (Online) Vol.8, No.19, 2017.

APPENDICIES

Data Discourse Completion (DCT)

1. When you want to tell a funny story with your friend and you accidentally hit your friend's shoulder. What should you say to your friend?
2. When you sit with your friends, you unknowingly or unintentionally sneeze in front of your friends. What do you need to say after you sneeze?
3. The lecturer is teaching in front of the class, and you are in the class while following the learning directly. Then suddenly you forgot to turn off your cellphone before. What should you need to do after that?
4. When your name is called by the lecturer at that time you do not have time to hear your lecturer's voice. After the lecturer called all the names of your friends, and you were not satisfied and wanted to tell your lecturer that your name was not called. What do you need to say at that time?
5. When you feel guilty for your bad behavior, because you go against your parents' orders because you don't do what your parents tell you to do. When your parents check on the work, it turns out that you didn't finish it. So what words would you say to your parents?
6. You were given a cellphone as a gift from your parents on your birthday. After two days later the cellphone fell while trying to watch YouTube. What English strategy should you do with your parents?
7. You are cleaning your bedroom, but there are some heavy items that you cannot move alone because it's heavy and finally you ask your maid to help you move them. What will you say in English?
8. When your brother is doing his homework and he needs concentration to complete the task. But you suddenly made a fuss. What strategy should you use at that time?
9. You borrowed your friend's English dictionary and have not returned it at the time determined by your friend and yourself. What strategy would you use when you return your friend's dictionary?
10. When you borrow money from your friend and you promise to return it the next day, but you have not returned it the next day. What should you do with your friend?