

THESIS
STRATEGIES OF APOLOGY IN ENGLISH USED
BY THE EFL LEARNERS IN KUPANG CITY



PASKALIA BAOK NENOK
REG.NO. 12117005

ENGLISH EDUCATION STUDY PROGRAM
TEACHER TRAINING AND EDUCATIONAL SCIENCES
FACULTY
WIDYA MANDIRA CATHOLIC UNIVERSITY
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Presented in Partial Fulfilment of the Requirements for Sarjana Pendidikan
Degree in English Language Education

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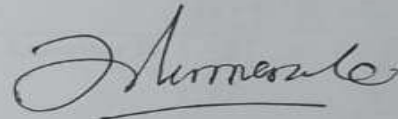
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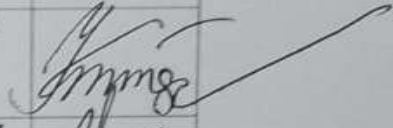


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MOTTO

I love God, because He hears my cry and my pleas.

(Psalm 116:1)

DEDICATION

This thesis is particularly dedicated to the following persons:

- 1. My beloved parents, Mr. Nikodemus Baoknenok and Mrs. Yuliana Tafuli.*
- 2. My Precious brothers Ma'e (Alamarhum), Anis, Orry, Fantry and my Precious sisters Elis and Mery.*
- 3. My Almamater, Widya Mandira Catholic University Kupang.*

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Praise and gratitude the writer prays to the presence of God Almighty because of His blessings and gifts the writer was able to complete the thesis with the title “ Strategies of Apology In English Used By The EFL Learners In Kupang City” well.

On this occasion the writer would like to thank all those who have helped in the proces in completing this thesis properly. The writer specifically proposed her gratitude to the following important persons:

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13. All persons that have direct or indirect contribution to the writer in study, especially in writing this thesis.

This thesis might have not been perfect. There might still exists many mistakes somewhere in the content, grammatical, and technical aspect. So the constructive criticisms are well received and appreciated.

Kupang, Januari 2022


The Writer

ABSTRACT

This study is entitled "**The Strategies of Apology in English Used by the EFL Learners in Kupang City**" This study was conducted to find the answers of two questions. (1).What strategies of apology used by the third semester students of English Study Program of Widya Mandira Catholic University Kupang? (2).What was the most common strategy of apology used by the third semester students of English Study Program of Unwira? The method used in this study was the quantitative method. The subject of the study was students of English Education Study Program of Widya Mandira Catholic University Kupang. The participants were 20 students who were selected. They were asked to respond to 10 used of apology strategies. The instrument used by the writer to compile data was the DCT (Discourse Completion Test). Next, the researcher made a DCT which was then given to the respondent. The researcher copied the data obtained after collecting the DCT, and then the researchers classified, quantified, and analyzed the data. The strategies of apology used by the third semester students of English Study Program of Widya Mandira Catholic University are: a) Expression of Apology was used by 20 participants (28%). b). Explanation or Account of The Situation was used by 23 participants (36%). c). Acknowledgement of Responsibility was used by 17 participants (25%). d). An Offer of Repair was used by 8 participants (20%). The most common strategy of apology used by the third semester students of English Study Program of Widya Mandira Catholic University is "An Explanation or Account of The Situation" this strategy was used by 23 (38%) participants. There are some suggestions offered by the writer, they were; 1). For the students are suggested to learn more about the strategies of apology so they can use them accurately. 2). For other researchers are suggested to conduct similar studies by taking more participants so they can come up with more varied strategies.

Key words: Strategies, Apology, In English Used, EFL Learners, Kupang City.

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