

THESIS

**POLITENESS STRATEGIES IN EXPRESSING
DISAGREEMENT USED BY STUDENTS OF ENGLISH
EDUCATION STUDY PROGRAM OF NUSA CENDANA
UNIVERSITY KUPANG IN THE ACADEMIC YEAR
2021/2022**



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**ENGLISH EDUCATIONAL STUDY PROGRAM
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FACULTY
WIDYA MANDIRA CATHOLIC UNIVERSITY
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**Presented in Partial Fulfilment of the Requirements for Sarjana Pendidikan
Degree in English Language Education**

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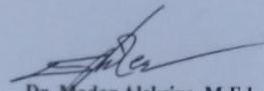
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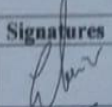
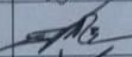
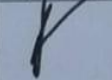
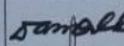
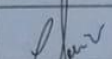
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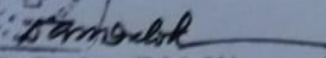
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MOTTO

**“For my design are not your design
And your way is not my ways
Declares the LORD
As the heavens are higher than the earth
So are my ways higher than your ways
And my design higher than your design .”**

(Yesaya 55:8-9)

DEDICATION

This thesis is particularly dedicated to the following persons:

- 1. My beloved parents, Mr. Fabianus Taber and Mrs. Clara Lismur.*
- 2. My Precious sisters Enda and Ocik.*
- 3. My Almamater, Widya Mandira Catholic University Kupang.*

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Praise and gratitude the writer prays to the presence of God Almighty because of His blessings and gifts the writer was able to complete the thesis with the title “Politeness Strategies in Expressing Disagreement Used By Students Of English Education Study Program Nusa Cendana University Kupang in the academic year 2021/2022” well.

On this occasion the writer would like to thank all those who have helped in the process in completing this thesis properly. The writer specifically proposed her gratitude to the following important persons:

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13. All persons that have direct or indirect contribution to the writer in study, especially in writing this thesis.

Finally, there might still exist some mistakes somewhere both in the content, grammatical and technical aspects in this thesis. May God bless them.

Kupang,30 Mey 2022

The Writer

ABSTRACT

This study is entitled " Politeness Strategies in Expressing Disagreement Used By Students Of English Education Study Program Nusa Cendana University Kupang in the academic year 2021/2022" this study was conducted to find answers to two questions; (1) What kinds of politeness strategies applied by the students of English education study program Nusa Cendana University in expressing disagreement when communicating in English? (2) Which of the politeness strategies is mostly used by students of English Study Program Nusa Cendana University in expressing disagreement?. The method used in this study is the quantitative method. The objective of use this method is to find out what kinds of politeness strategies applied by the students of English education study program Nusa Cendana University in expressing disagreement when communicating in English and to find out the most dominant politeness strategy used by students of English Study Program Nusa Cendana University in expressing disagreement. The subject of the study was the students of Nusa Cendana University Kupang from the 4th-semester students. The participants were 25 students who were selected. They were asked to respond to 15 different situations using politeness strategies. The instrument used by the writer to compile data is the DCT (Discourse Completion Test). Next, the researcher made a DCT which was then given to the respondent. The researcher copied the data obtained after collecting the DCT, and then the researcher classify, quantify, and analyzed the data. In this study, the researcher found that there are 3 strategies in Brown and Levinson's theory, namely Bald On Record, Positive Politeness, Negative Politeness used by the participants in expressing disagreement based on 15 situations given by the researcher, it give results as follows: Bald On Record strategy appeared 58 times with the percentage of (29.29%). Positive politeness strategy occurred 51 times with percentage of (25.75 %). Negative Politeness strategy appeared 89 times with percentage of (44.94%). From the data analysis above, it can be concluded that the most dominant politeness strategy use by the participants in expressing disagreement is Negative politeness strategy with 89 participants with the percentage (44.94 %).

Key words: *Pragmatic, Politeness, Politeness Strategies, Expressing disagreement and English students.*

ABSTRAK

Penelitian ini berjudul “Strategi Kesantunan dalam Mengungkapkan Ketidaksetujuan yang Digunakan Mahasiswa Program Studi Pendidikan Bahasa Inggris Universitas Nusa Cendana Kupang Tahun Pelajaran 2021/2022” penelitian ini dilakukan untuk menemukan jawaban atas dua pertanyaan. (1) Apa saja jenis strategi kesantunan yang diterapkan oleh mahasiswa program studi pendidikan bahasa Inggris Universitas Nusa Cendana dalam mengungkapkan ketidaksetujuan saat berkomunikasi dalam bahasa Inggris? (2) Strategi kesantunan manakah yang paling banyak digunakan oleh mahasiswa Program Studi Bahasa Inggris Universitas Nusa Cendana dalam mengungkapkan ketidaksetujuannya?. Metode yang digunakan dalam penelitian ini adalah metode kuantitatif. Tujuan dari penggunaan metode ini adalah untuk mengetahui jenis-jenis strategi kesantunan yang diterapkan oleh mahasiswa program studi pendidikan bahasa Inggris Universitas Nusa Cendana dalam mengungkapkan ketidaksetujuan ketika berkomunikasi dalam bahasa Inggris dan untuk mengetahui strategi kesantunan yang paling dominan digunakan oleh mahasiswa Program Studi Bahasa Inggris Universitas Nusa Cendana dalam menyatakan ketidaksetujuan. Subyek penelitian ini adalah mahasiswa Universitas Nusa Cendana Kupang dari mahasiswa semester 4. Pesertanya adalah 25 siswa yang terpilih. Mereka diminta untuk menanggapi 15 situasi yang berbeda menggunakan strategi kesantunan. Instrumen yang digunakan penulis untuk menyusun data adalah DCT (Discourse Completion Test). Selanjutnya peneliti membuat DCT yang kemudian diberikan kepada responden. Peneliti menyalin data yang diperoleh setelah mengumpulkan DCT, dan kemudian peneliti mengklasifikasikan, mengukur, dan menganalisis data. Dalam penelitian ini peneliti menemukan bahwa terdapat 3 strategi dalam teori Brown dan Levinson yaitu Bald On Record, Positive Politeness, Negative Politeness yang digunakan partisipan dalam mengungkapkan ketidaksetujuan berdasarkan 15 situasi yang diberikan oleh peneliti, memberikan hasil sebagai berikut: Strategi Bald On Record muncul sebanyak 58 kali dengan prosentase (29,29%). Strategi kesantunan positif muncul sebanyak 51 kali dengan persentase (25,75 %). Strategi Kesantunan Negatif muncul 89 kali dengan persentase (44,94%). Dari analisis data di atas, dapat disimpulkan bahwa strategi kesantunan yang paling dominan digunakan oleh peserta dalam mengungkapkan ketidaksetujuan adalah strategi kesantunan negatif dengan 89 peserta dengan persentase 44,94 %.

Kata kunci: *Pragmatis, Kesopanan, Strategi Kesopanan, Mengekspresikan ketidaksetujuan dan siswa bahasa Inggris.*

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